GD-ITConsulting

Gert Deschuyteneer

Curriculum vitae

PERSONAL INFORMATION

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EXECUTIVE SUMMARY

Passionate about how new technologies like Cloud, Data, AI, Digital transformation, Agile, Blockchain, Smart Cities,… are disrupting the status quo and changing our world and ways of doing business. The opportunities are limitless, flexibility and change are the answer.

Gert has a broad knowledge in multiple areas of IT Management, Project/Program Management, Transformation / Change Management, Process Management as well as different methodologies and frameworks (Volère, Prince2, Agile Scrum, SAFe4.6 , PMBOK, CMMi, RUP, Cobit, IT Governance, …).

He has a leading character with a "can-do"-attitude and is known to always go the extra mile to achieve his objectives. By combining his active listening and his strong analytical skills he can find the right solution without losing the focus on the business and values of his clients, and this for long term objectives but he also guarantees the realization of practical quick wins.

Bridging the gap between the Business and IT has always been my playground.

Excellent relationship building and communication skills: experienced in building strong working relationships with internal business customers and external partners through various IT partnering/key account manager roles.

Proficient people and change management experience: able to inspire and motivate teams through high change environments, in both direct and dotted reporting line relationships.

Career overview

Gert is a program/project/transformation manager, (interim) IT director/manager, senior consultant, with over 30 years of experience in the IT, Pharma, Telecom, Banking and Logistics business in worldwide leading companies.

Gert is adaptive to new situations and combines a pragmatic approach with his result-oriented personality in order to lead projects to the required results.

Thanks to his very rich career, he can take up various roles and perform several jobs within a wide range of environments. Probably one of his major advantages is his natural organizational talent on different levels. This in combination with his commercial as well as technical feeling makes his profile very unique in this IT landscape.

His expertise is the result of a whole series of successful achievements in the past. During his career, thanks to his strong leadership capabilities, he was able to drive very complex programs in competitive environments and to lead, develop, motivate team members in order to achieve the objectives qualitatively and timely, within budget, while keeping the global picture in mind.

Gert is also Prince2 Certified (practitioner), Certified Scrum Master, CMMi Fundamentals as well as certified SAFe 4 Agilist.
In September 2010, Gert started his own company giving him the possibility to stay focused on these domains where his expertise is located in.
Currently working as Release Train Engineer (RTE), Scrum Master and Senior Project Manager within a large transformation program @ Argenta.

At Unigro, during 2017 till Q1 2018, as program manager he was responsible for the migration of the whole IT landscape from an old mainframe environment towards a new hybrid platform (+/- 20 connected applications and a complete new desktop environment including O365 Unified Communications platform) build around an ERP system. This included the setup of a new IT organization for Unigro.

From 2013 till 2017 focus was more on IT Management as Global Lead IT for Thrombogenics (Oxurion) and later as IT Director for DPD Benelux.

Prior Gert worked as Account / Project and Requirements Manager for ING Home banking. Bridging the gap between Business and IT.

Before he held a position as Project Facility Division Manager at BTR Services. A service and consulting company focusing on the banking environment.

Prior to this, he was the Business Leader PPI and Senior Manager at Capgemini Belgium (complete and detailed overview can be found later in the "Professional Experience" chapter).

Vice-President IT & Operations EMEA at Carels Corporation, a component based Software Development Company based in Belgium, where he was responsible for the ICT strategy and overall European Operations of Carels Corporation.

Previously he was Business Consultant at WorldCom Belgium Brussels, maximizing data and Internet sales by leveraging MCI

WorldCom's E-business capability to construct solutions which address customer business priorities at functional and senior levels.

Prior to that I served as E-Commerce Consultant & Product Manager Ecommerce Services of EUnet Belgium (payment solution & hosting solution).

Gert also spent nine years at Baxter healthcare, rising to European New Technology Project Manager.

PERSONAL SKILLS

- Aligning IT organizations
- Business Analysis
- Business Needs Understanding
- Business Partnering
- Business Planning
- Communicating
- Executive Interaction
- Generating & Transforming Opportunities
- Influencing
- Interpersonal Understanding
- Leadership Conduct
- Major Program Scoping & Design
- Managing and Controlling
- Managing Relationships
- Organizational Awareness
- Planning and Organizing
- Process optimization & coaching
- Recruitment & Selection
- Rightshore – OffShore - NearShore
- Structured Thinking and Communication
- Technology Awareness
- Technology Leverage
- Thought Leadership
- Third Party Vendor Management
- Time/Task Management
- Transformation Management
- Value Proposition Development
- Vendor management

TECHNICAL SKILLS

	Te	Years' experience	Knowledge level
Methodology / Framework	Prince2	+10	Very Good
	PMBOK	+10	Moderate
	ITIL	2	Basic
	RUP 2002	3	Good
	Scrum	+5	Good
	CMMi	2	Good
	Volére Requirements Framework	+5	Good
	ADC Software Delivery Process	5	Good
	Risk Management and Control	+5	Good
	Program Management (MSP)	+5	Good
	TMap	1	Basic
	Unified Project Management	3	Good
	SAFe4.x	1	Good
O/Systems	Unix	5	Basic
	DOS/Windows	+20	Very Good
	iOS	+5	Very Good
	MaxOS	+5	Very Good
	Server type	+10	Very Good
Development	Java	2	Basic
	VB	3	Basic
	.Net	3	Basic
Software & tools	Microsoft Project	+10	Very Good
	Microsoft Office / Office365	+10	Very Good
	Visio / Bizagi	+5	Very Good
	Mind Manager, xMind, FreeMind	+5	Very Good
	CA Clarity	+5	Very good
	Open Workbench	+5	Very Good
	CaliberRM	3	Very Good
	Jama Software	2	Good
	SAP business one	2	Good
	VeeVaCRM	1	Basic
	Office365 (Exchange, Skype for Business, Onedrive, SharePoint, Yammer, MS Planner, Teams, Flow, …) incl. migration	+5	Very Good
	PowerBI / Tableau / QlikView	3	Good
	MS CRM	1	Good
	Slims (LMS software)	6 months	Basic
	NeeeT	1	Basic
	Mantis	2	Good
	Jira	1	Good
	Confluence	1	Good

FUNCTIONAL SKILLS

Indicate Basic / Moderate / Good / Very Good

Domain	Details	Years' experience	Knowledge level
IT Management	Interim ICT Management, PC & LAN Technology Manager, European Operations Manager, Global Head of ICT, Team Management	+15	Very Good
Pharma / FDA / EMA	Gamp5, 21CFR part11, Validated Environments, Computer System Validation, electronic records & signature, GxP application development	+10	Very Good
Channels Retail	Worked on several project within the Channels @ ING Belgium. As there are Branch Bank, Self'Bank, Home'Bank (Internet), Mobile banking, Payments, Cards, Call Center, Nearshore Delivery Center setup,…	4	Good
Logistics	Parcel delivery / e-Commerce	4	Good
Project Management Tools	CA Clarity : Project & Portfolio Management, Demand Management MS Project & Open Workbench : project planning tool	+10	Very Good
Methodologies	Project Management (Prince2, PMBOK), RUP, Agile Scrum, SAFe 4.X, CMMi, ITIL, company specific methodologies (Capgemini, Fortis, Dexia, ING, …), Requirements Management (Volére framework), Requirements Traceability	+15	Very Good
Facilitation	Workshop facilitation, Frainer Facilitation, coaching	+5	Very Good

LANGUAGE SKILLS

Indicate Basic / Excellent / Very Good / Mother tongue

	Comprehension	Spoken	Written
Dutch	Mother tongue	Mother tongue	Mother tongue
French	Very good	Very good	Good
English	Very good	Very good	Good
German	Moderate	Basic	Basic

GD-ITConsulting bvba	Date	15/08/2010. Owner and Managing Director of GD-ITConsulting b.v.b.a. ICT Interim Management, Program & Project Management.

	Client	**ARGENTA**
	Division	Directie Demand & Portfolio Management
	Role	SAFe 4.6 Scrum Master / RTE - Senior (Transformation) Project Manager
	Functional Domain	Esperato Programma (Data Information Management program)
	Technical environment	Oracle DB (Exadata), Oracle EDQ, Oracle OEMM, Collibra, Tableau, Jira, Confluence, …
June 2018 – September 2019	Main activities	Esperanto Program – Senior Project Manager / RTE (Release Train Engineer) Esperanto is a strategic program within Argenta with a main goal to make all data available in order to create added value for the company. Going from designing the LIM, ERD, DV to the CIVL (Corporate Informatie Voorzieningslaag). Ending by building a Business Glossary, Business terms, RDV, BDV, PL … Including the transformation from standard Argenta methodology (waterfall) towards SAFe Agile transformation. As RTE Gert is a key person in this transformation. The Release Train Engineer (RTE) is a servant leader and coach for the Agile Release Train (ART). The RTE's major responsibilities are to facilitate the ART events and processes and assist the teams in delivering value. RTEs communicate with stakeholders, escalate impediments, help manage risk, and drive relentless improvement.

	Client	**UNIGRO**	
	Division	General Management	
	Role	Interim Manager / Programme Manager	
	Functional Domain	IT & General Management	
	Technical Environment	Hybrid environment, Public & Private cloud (IaaS, SaaS, PaaS), Windows 2008-2012 Servers, Linux, VPN, …	
2017 – April 2018	Main activities	FOCUS Programme Management	
		Focus is the new IT platform Unigro is building as replacement of their old Mainframe Application, who should give them an improved application portfolio supporting them taking the next step in their growth. Replacing a 15year old 3Si-group Mainframe platform with a new hybrid application landscape consisting of as well public as private cloud applications, ERP, PIM, … giving them better support for purchasing, marketing, logistics, customer relations, VAT, finance, … Redesigning the business processes aligned with the new company strategy is the objective. Easy integration with other external software should enable them to adapt new IT environments faster than before.	
		Beginning of 2017 I was asked as interim manager to be the intermediate between the sponsor and the Focus programme team and coach their internal IT Team to build a new IT organization.	
		In March 2017, the sponsor asked me to take over the Programme management of the FOCUS programme, what I accepted. Focus consist of a complete new IT landscape (HW as well as applications), using as well in house servers as SAAS, PAAS, IAAS applications. The programme was already existing for almost 2 years when I was asked to take the lead. A new central PMO team was built to deliver the Focus applications as requested by the sponsor. Today we're in the last phase and the programme with go live planned for 5/03. After care till end of April.	
		Within Focus we're managing +15 partners, replacing all IT applications, infrastructure including a new customer service call center application (Voxtron), DHW / BI platform (tableau), ERP (NeeeT/ACE). The programme consists of 6 major vertical streams and 7 horizontal streams. On top of this a new IT organization has been designed.	

2015 - 2016	Client Division Role Functional Domain Technical Environment	**DPD Netherlands / DPD Belux** General Management – IT IT Director Benelux IT & General Management Hybrid environment, Public & Private cloud (IaaS, SaaS, PaaS), Windows 2008-2012 Servers, Linux, VPN, MPLS backbone, …
	Main activities	ICT Management Gert is currently working as IT Director Benelux, responsible for the overall global IT strategy of DPD Belux & the Netherlands. As IT Director, Gert oversees the development, implementation, and use of technology throughout the company, working closely with internal staff & external consultants to assess and address user and business practice needs. Areas of responsibility include the full range of information systems and telecommunications activities, including determining user requirements, recommending practical solutions, and leading firm-wide efforts to improve the effective use of technology. In this position, Gert reports to the CEO Belux as well as to the CEO Netherlands and supervises all IT Unit employees & consultants. Other principal working relationships include the Executive staff, Business Heads, peers in other DPD Business Units (EU), he is also a member of the European ITC Board. Including the following responsibilities: • Manage IT staff (+50 FTE), including hiring, training, evaluation, guidance, discipline and discharge organization in line with the DPD Benelux direction. • Develop the IT staff to meet the changing needs of users, groups and offices; new projects and technologies; and varying staff strengths. • Manage & negotiate with DPD group on introduction and development of common group systems. • Manage & negotiate with other DPD Business Units for integration of systems developed and maintained by them. • Manage the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including servers, PCs, operating systems, telephones, software applications, and peripherals. • Oversee systems development and enhancement and the integration of new systems with existing systems. • Work with staff to develop strategies and plans to enhance client services, improve user effectiveness, and foster innovation. • Communicate regularly with executive management and all users of information services and systems. • Oversee provision of end-user services, including help desk and technical support services. • Manage financial aspects of the IT Division, including purchasing, budgeting, and budget review. • Manage telecommunications infrastructure and development plans, projects, policies and procedures. • Negotiate and administer vendor, outsourcer, and consultant contracts and service agreements
2013 - 2015	Client Division Role Functional Domain Technical Environment	**ThromboGenics NV** Corporate Services - ICT **Global head of ICT** IT Management Hybrid environment, Public & Private cloud (IaaS, SaaS, PaaS), Windows 2008 Servers, VPN, MPLS backbone, …

	Main activities	ICT Management Gert worked as Global Head of ICT, responsible for the overall global worldwide ICT strategy of ThromboGenics. Including the following responsibilities: • Manage the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including servers, PCs, operating systems, telephones, software applications, and peripherals. • Provide expertise and support during systems upgrades, installations, conversions and file maintenance. • Oversee systems development and enhancement and the integration of new systems with existing systems. • Work with staff to develop strategies and plans to enhance client services, improve user effectiveness, and foster innovation. • Communicate regularly with executive management and all users of information services and systems. • Manage IT staff, including hiring, training, evaluation, guidance, discipline and discharge. • Develop the IT staff to meet the changing needs of users, groups and offices; new projects and technologies; and varying staff strengths. • Develop standard operating procedures and best practices, including providing written protocols and guidance to IT staff and to end-users. • Ensure the creation and maintenance of all written documentation, including system and user manuals, license agreements, and documentation of modifications and upgrades. • Oversee provision of end-user services, including help desk and technical support services. • Keep current with the latest technologies and determine what new technology solutions and implementations will meet business and system requirements. • Manage financial aspects of the IT Division, including purchasing, budgeting, and budget review. • Develop and implement all IT policies and procedures, including those for architecture, security, disaster recovery, standards, purchasing, and service provision. • Manage telecommunications infrastructure and development plans, projects, policies and procedures. • Negotiate and administer vendor, outsourcer, and consultant contracts and service agreements.

2008 – March 2013	Client Division Role Functional Domain Technical Environment	**ING** ITS Distribution **Project Manager / Account Manager / Requirements Manager / Requirements Traceability Coach** Channels Retail Direct Channels (Home'Bank, Branches, Self'Bank, ATM, Mobile), back-ends, middleware of ING Belgium.

	Main activities	Project Management, Requirement Management, CMMi Process Coach, PM&RM Coaching, ScrumMaster, Product Owner.
		Gert wasworking as Account / Requirements Manager and Project Manager on several projects within ING.
		As Account / Requirements Manager, Gert's mission is twofold, on the one hand he's supporting several projects as overall Account/Requirement Manager, responsible for gathering, defining, understanding and obtaining commitment for the project requirements. In two words, "Managing Requirements". This includes maintaining the bi-directional traceability of the requirements and ensuring consistency between project work products/artifacts and requirements. Gert also manages the Change Process for these projects.
		On the other hand, Gert reviewed the requirements process and developed a traceability model, and the supporting training modules (process level as well as tools level) for the Direct Channels & ITS SoDC Servicing division. Including instructing guidelines for writing better requirements. Better integrating the IT and Business processes by optimizing the "requirements" gathering process in both worlds was the main objective of this initiative. He is the expert/coach for this within Direct Channels, ITS Distribution. The process is now in a phase were a countrywide rollout is prepared.
		Beside his work as Requirements Manager, he is also the project manager for some other projects in the channels domain. Including the setup of a nearshore Development Delivery Center in Eastern-Europe. Responsible for exploring new ideas and molding them into projects ready for execution. Within ING the Account Manager is the Project Manager for the Start-up (SU) and Initiation (INI) phase of a project (Prince2 Methodology). He's also the contact person between the Business and IT.
		He's also a member of the Technical workgroups and coach for the implementation of the CMMi processes within ING OIB Channels RE (Requirements Mgt. & Project Mgt.). Two of his projects has been selected as preferred project for CMMI SCAMPI-x assessment.
	References	Nicky Wessels, Steve Van Der Eyken

Joined BTR	Date	**01/10/2008**
	References	Kristof Breesch, Nico Tuytel

Year	Client	BTR Services
	Project	**Project Facility Division Manager**
	Role	Division Manager
	Functional Domain	Project & Program Management
2008 - 2010	Technical Environment	Project Management
	Main activities	People Management
		Responsible for the Project Management division and project / program management activities within BTR Services.

Joined Capgemini	Date	**26/06/2004**
	References	Johan Vanmarcke, Lambert Swillens, Daniel Fontaine, Yves Vervloesem, Frédéric Hoffmann, Bernard Ghigny, Assaf Tayar

Year		
	Company and/or Client	Capgemini
	Project	**Business Leader PPI (Project Performance Improvement)**
	Role	Business Leader
2007 - 2008	Responsibilities	Gert was within Capgemini Belgium, responsible for the Service Offering PPI. This services offering was one of the key offerings for 2008. Several successful selling's have been realized under his supervision.

Year		
	Company and/or Client	Fortis (BNP Paribas)
	Project	Clarity Implementation
	Role	**Delivery Manager**
2008	Responsibilities	Program management of the different Clarity projects for Fortis as well as for different divisions.

Year		
	Company and/or Client	Dexia
	Project	Clarity Implementation
	Role	**Program Manager**
2007 - 2008	Responsibilities	Program management of the different Clarity projects for the Dexia group and sub entities (Group-DBB-DIB-DCL-DBL) as well as for different divisions.

Year		
	Company and/or Client	Dexia
	Project	Clarity Roll-out
	Role	**Project Manager**
2007 - 2008	Responsibilities	Roll-out of CA clarity within Dexia group for DPPM.

Year		
	Company and/or Client	Belgian Ministry of Finance
	Project	Engagement Manager
	Role	**Project Management and Coaching of Project/Program Managers**
	Responsibilities	The scope of the project is threefold:
2007 - 2008		- the implementation of on single methodology concerning project management. The methodology chosen is Prince2. - The implementation of the integrated software suite Clarity to support the project management approach. - Train and coach the stakeholders (project leaders at the ministry, the project support office, and the management) in how to work according the new methodology and how to use the tool Clarity in a way that it helps you in your project follow-up.

Year		
	Company and/or Client	Capgemini
	Project	**Trainer**
	Role	RightShore® training (Offshore)
2006 - 2008	Responsibilities	Flex coach for the internal Offshore training.

Year		
	Company and/or Client	Dexia
	Project	Clarity Implementation study
	Role	**Workshop Facilitator / Consultant**
	Responsibilities	Impact Study for the implementation and roll-out of CA clarity for the whole IT-DEV department within Dexia group (DBB,DIB,DBL,DCL, Dexia group).
2007 - 2007		This study will identify the harmonization rules and the GAPs between the current tools (Augeo & OPX2) and the new tool CA Clarity.

Year		
	Company and/or Client	Capgemini
	Project	**Java CSD Domain Leader**
	Role	People Manager
2006 - 2007	Responsibilities	
		Gert is delegated people manager for the Java CSD domain within the DIS2 practice (Development & Integration Services 2).

Year		
	Company and/or Client	Capgemini
	Project	**Resource Allocation**
	Role	RA Manager
2005 - 2007	Responsibilities	Gert was responsible for Resource Allocation within Capgemini Belgium.

Year		
	Company and/or Client	Fortis Bank (BNP Paribas)
	Project	**RUP Implementation**
	Role	Project Coordinator / RUP Coach
2004 - 2005	Responsibilities	RUP Implementation Project with X-Border impact. Setup and Organization of a Central Support Team, responsible for a X-border implementation of the RUP Methodology.

Year		
	Company and/or Client	Digipolis
	Project	Staffware
	Role	**Project Manager**
2005 - 2005	Responsibilities	Overall Project Management of a StaffWare maintenance project. The customer has since several years a Process Workflow application (StaffWare), were some modification and additional process optimizations need to be implemented. I'm coordinating the project.

Year		
	Company and/or Client	Banksys (Atos World Online)
	Project	Problem Management
	Role	**Consultant**
2004 - 2005	Responsibilities	Root Cause Analysis on Software Changes. The purpose of this assignment was to act as problem manager and identify the root causes on software changes, considered 'too high' and with no positive trend from a IT Management point of view. The objective of this mission was to identify the root causes and lead the team assigned to this on the one hand and secondly to propose improvement actions in order to reduce the number of new changes in the future.

Year		
	Company and/or Client	Fedichem
	Project	Content Management Website
	Role	**Project Manager**
2004 - 2004	Responsibilities	Coordination between the customer, the partners and the development team, during this latest phase of the project were some persistence problems occurred in the production environment. Analyze the issues and drive the development team towards a definitive solution. Rewrite of the documentation.

PROFESSIONAL EXPERIENCE before Capgemini

Year		
	Company and/or Client	Carels R&D Europe
	Project	Management
	Role	**Vice-President IT & Operations EMEA**
	Responsibilities	Carels Corporation was, a component based software Development Company, dedicated to understand the fundamental requirements as expressed and managed by the key decision makers of their clients in the area of IT solutions for R&D, Manufacturing and Sales & Marketing.
2001 - 2004		As a member of the Executive Management Team, he was responsible for the overall IT strategy of Carels Corporation. He was on a European basis responsible for all operational departments: Administration Human Resources, Office-, Fleet- & Facility Management, Professional Services Department, Customer Services & Support, ICT, Financial Reporting, Marketing & Sales Activities,...
		Responsible for Customer Service, Customer Support, Outsourcing & Implementation group. Furthermore he was responsible for preparing all operational budgets for Carels Corporation as well as the financials for the Business Plan and the Investment plans. Gert was also responsible for Partnerships and License agreements and contract management. He also supervised the product developments related to the new eSales & Marketing Products.

Year		
	Company and/or Client	MCI Worldcom (Verizon)
	Project	Pre-Sales / Sales
	Role	**Business Consultant Manager**
	Responsibilities	Pre-Sales / Sales function with responsibility to add value to complicated projects and helping customers with streamlining their Telecom Infrastructure with their Business Processes or maximizing Data and Internet sales by leveraging MCI WorldCom's E-business capability to construct solutions which address customer business priorities at functional and senior levels.
1999 - 2000		From mid 2000, he was also Group Leader of Business Consultancy group (total 4 highly professional consultants). Member of the European Business Consultancy Group. He also operated as intermediate between Product Managers and Sales Department and project leader for Data Centre product definition in Belgium. Within the Belgium Sales team he managed the major partnership and alliances. To important growth of WordCom as an organization forced them to reengineer the whole Sales Process for 'Corporate Sales'-group and setup procedures for Bid Management. Gert was one of the major local players in this area.
		Gert was elected as "Best European Pre-Sales Resource" for 1st half Year of 2000 – Golden "King Of The Jungle" incentive.

Year		
	Company and/or Client	EUnet
	Project	Webdesign, Connectivity, Security Implementations, Infrastructure projects
	Role	**Evangelist / Business Consultant / Project Manager / Team Lead / Security Officer**
1997 - 1999	Responsibilities	He was E-Commerce Consultant & Product Manager Ecommerce Services at EUnet Belgium (payment solution & hosting solution). Fulfilling the role of E-Commerce project leader for the Proton project together with Banksys, Netvision (Ubizen), Advalvas, Ping and Microsoft.

Gert also coordinated the – IWT-project – "Internet Commerce Framework with Payware". This was a Eureka project (in cooperation with Ubizen and the University (KULeuven). Furthermore he was a Project leader / Consultant for web design and development and Security Consultant. The last 6 months working for EUnet he was also responsible for Service Department (2line helpdesk for Leased Lines customers, Security services, NT & Unix Services installations). |

Year		
	Company and/or Client	Baxter
	Project	**PC & Lan Technologies**
	Role	European New Technology Project Leader
1988 - 1997	Responsibilities	Gert was responsible for as well PC & LAN Technology Infrastructure as Application development and this for Belgium, later Benelux. Managing a team of 5 internal people (support) and from 2 to 6 externals (support and application development). Key member of the European Technology group.

In October 1996, after reorganization, the ECT-group was converted to the GAT-group (Global Architecture & Technology), a Corporate group of 4 people focusing on new technologies, standards, architectural review of applications, infrastructure blueprint,… Gert started introducing INTERNET / INTRANET technologies in Europe. Worked out the strategy, design, rules for the European Intranet Web Server. Until the end he was also the European Webmaster.

Focusing on presentations for the management (IT as well as Global) regarding Internet/Intranet and helped setting up the European Internet Council (top management workgroup).

His in depth technical knowledge made him very approachable for design reviews of European LAN's with difficulties as well as the European Participant in major corporate I.T. working teams (Internet QWT group, Desktop Advisory group, Webmaster group, RAS group, Network Change Control group,…) who are advising the ISMC (Information Systems Management Council) for implementing new standards. |

Year		
	Company and/or Client	Creof - Concept
	Project	
	Role	**Developer – Support Engineer**
1985 - 1988	Responsibilities	He developed different applications in dBase, Clipper, Foxbase. He also supporting CAD packages and building interfaces between AutoCad/ RoboCad and in house developed applications. Furthermore he installed and maintained networks(Netware) as well as PC's. From time to time Gert also taught PC training classes.

GENERAL EDUCATION

Period		Location	Type
From	Until		
1982	1985	Gent	I.H.S.R. – B.M.E. Bachelor "Informatica – Systeemanalist"

QUALIFICATIONS & TRAINING

Year	Type	Location
2019	SAFe® 4.x Agilist	In house training @ Argenta
2012	"Business Analyze Technieken"	IT-works
2011	Certified Scrum Master® (CSM®)	Brussels (by Agilar)
2010	Introduction to CMMi v1.2 (SEI)	BTR (by SEI)
2010	Mastering the Requirements Process Workshop (Robertson)	IT-Works (by James Robertson)
2007	Project Audits	Capgemini
2007/2008	Flex coach for "Be Right" training within Capgemini (Internal Offshore training)	Capgemini
2007	Workshop Facilitator (Frainer & Katalyst)	Capgemini Academy
2006	Advanced Engagement Manager level 1 (Towards EM certification level 2)	Capgemini University
2006	Prince2® Practitioner (P2/NLPB041957)	Capgemini (Istya)
2006	Prince2® Foundation	Capgemini (Istya)
1998	Security Trainings (WatchGuard, Checkpoint FW-1).	EUnet
1999	Strategic Selling (Miller-Heiman)	Worldcom
1999	Key Account Management (Peter Cheverton)	Worldcom
2002	Verkopen : Strategie en Vaardigheden – Prospectie – De Verkoopcyclus afsluiten - Verkopen vervolmaking	Cevora
2003	Functioneren in stresserende situaties	Cevora
2003	Snel informatie verwerken – snellezen	Cevora
2001	Vergadertechnieken	Cevora
2001	Praktisch Competentiemanagement	Cevora
05/2005	Rational Rose	Capgemini (IBM)
05/2005	Rational Functional Tester	Capgemini (IBM)
05/2005	Rational Test Manager	Capgemini (IBM)
06/2005	CobiT Training	Capgemini
06/2005	Counseling Skills	Capgemini
11/2005	RUP for Project Managers '	Capgemini
12/2005	Financials for EM's & BD's	Capgemini
03/2006	Sales Awareness for Delivery Professionals - Holden	Capgemini
04/2006	Consulting skills	Capgemini
2006 - 2008	Flex coach for "Be Right" training within Capgemini (Offshore training)	Capgemini
10/2005	Proposal Process	Capgemini
10/2005	Delivery Process	Capgemini